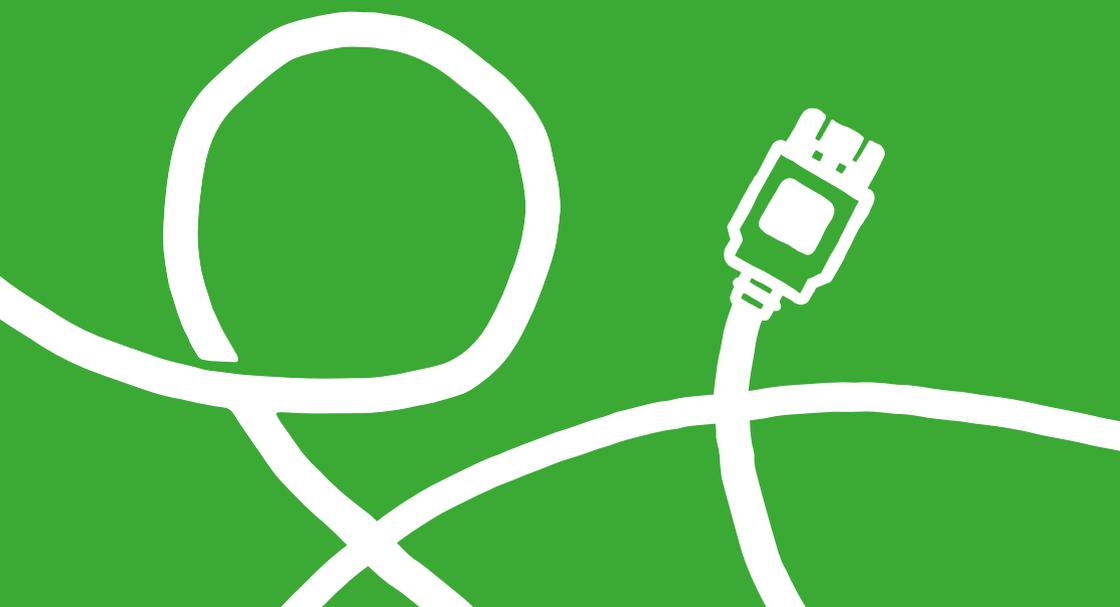




**BUDGET**

**ALLES IN 1**

# INSTALLATION MANUAL



# WELCOME

With this manual you are only a few steps away from using Budget Alles-in-1 Internet, Interactive TV and Telephone services.

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## INSTALLATION VIDEO



Scan this code with the camera on your smartphone or visit our website  
[budgetthuis.nl/alles-in-1/installatie](http://budgetthuis.nl/alles-in-1/installatie)

# 1. THE CONNECTION POINT

Step one is finding the connection point. This is where the internet signal enters your home. The connection point can usually be found in your meter cupboard or in the living room. The images displayed on the right show different types of connection points. Haven't found it? Please contact our customer service via **088 - 7307377**.

## Situation 1 | Fixed cable connection in the meter cupboard (ISRA 1 or Lasdop)

- Cut the **thin grey cable** coming from the connection point at around 25 cm from the connection point.
- Strip about 2 cm from the outside of the cable. You will be able to see two or more wires.
- Strip the outside of the **red and blue wires**.
- Place the **junction box** close to the connection point. Open the junction box and slightly loosen the two front screws. Place the stripped wires underneath **matching the colors** of the wires with the corresponding colors in the box. Tighten the screws again.
- Use the **DSL cable** with the grey plugs from the modem kit.
- Plug one side of the cable into the **junction box**.

(In some cases you need to use the white and orange wires instead of the red and blue ones)

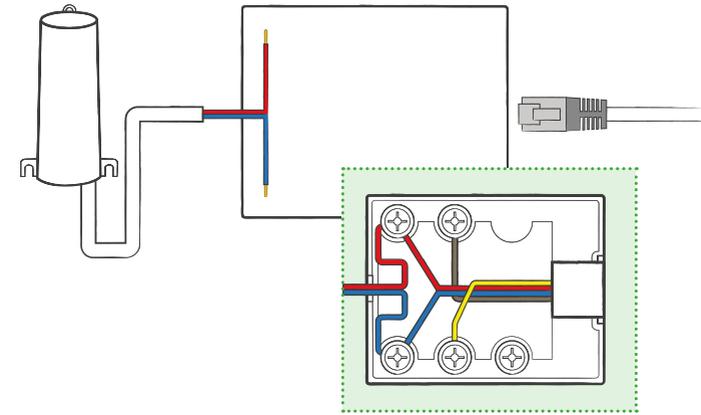
## Situation 2 | Miniplug in the meter cupboard (ISRA 2)

- Use the **DSL cable** with the grey plugs from the modem kit.
- Plug one side of the cable into the connection point.

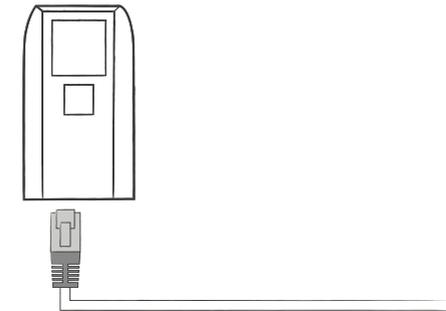
## Situation 3 | Telephone socket

- Use the **telephone plug** (pig snout) and the **DSL cable with the grey plugs** from the modem kit.
- Plug one of the grey ends into the **telephone plug** (orange port).
- Plug the telephone plug into the **telephone socket**.

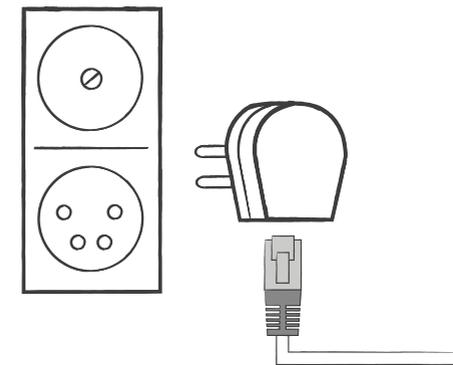
### Situation 1



### Situation 2



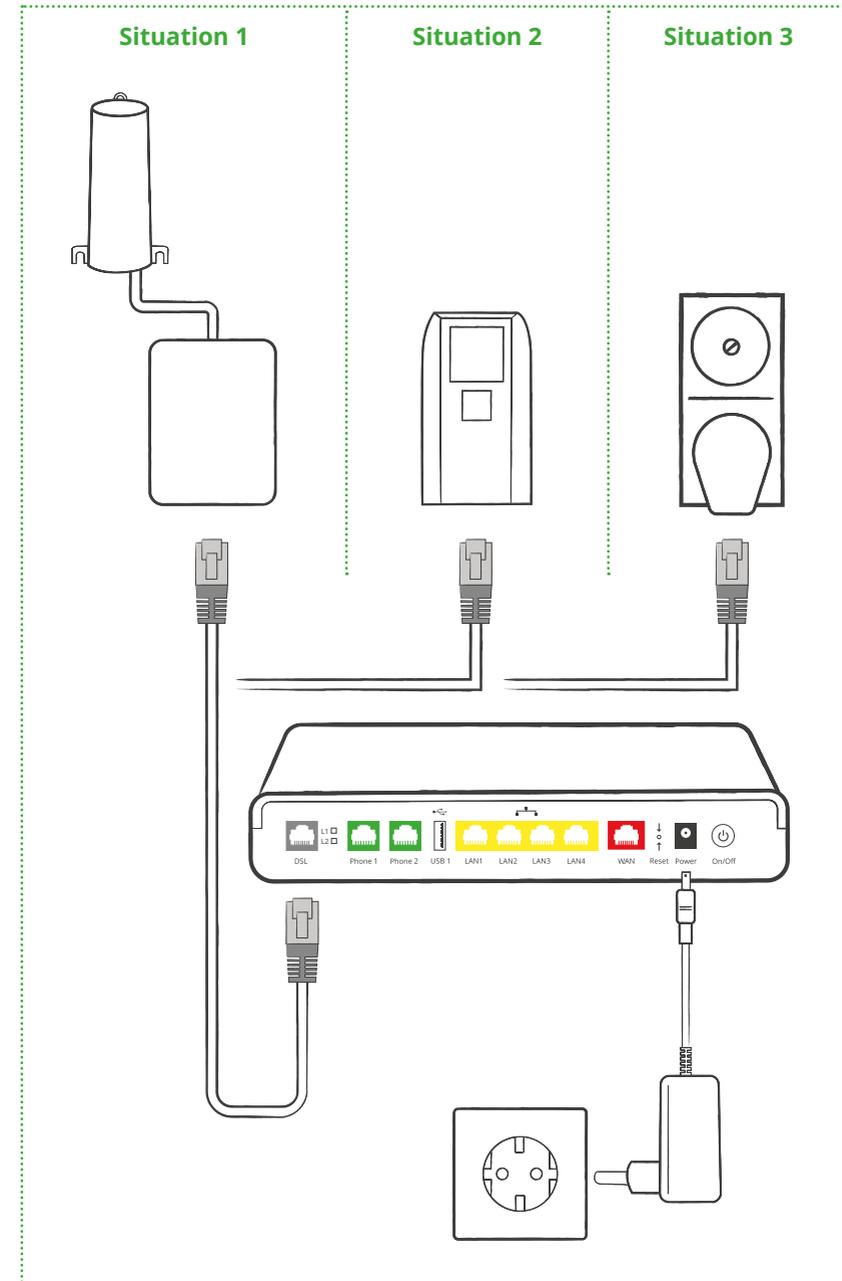
### Situation 3



## 2. ACTIVATING THE MODEM

Please follow the instructions mentioned below to activate the modem (Experia Box). In case there is already a modem plugged in, please remove it first.

- Place the modem as close to the connection point as possible.
- The **DSL cable with the grey plugs** is already attached to the connection point. **Plug the other side of the DSL cable into the grey DSL port** of the modem.
- Get the power adapter from the modem kit and **plug the power cable** into the **black port (Power)** of the modem. Now plug the power adapter into a power socket.
- Now turn on the modem with the **white button (On/Off)**.
- To check if you have activated the modem successfully, please wait 30 minutes to see if **the lights 'L1', 'Power', 'Services' and 'Wireless' have turned green**.



### 3. CONNECTING PERSONAL DEVICES

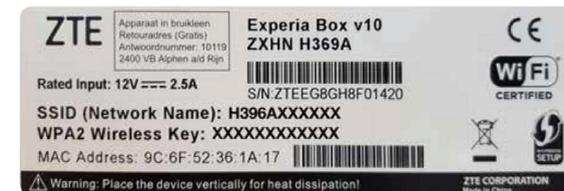
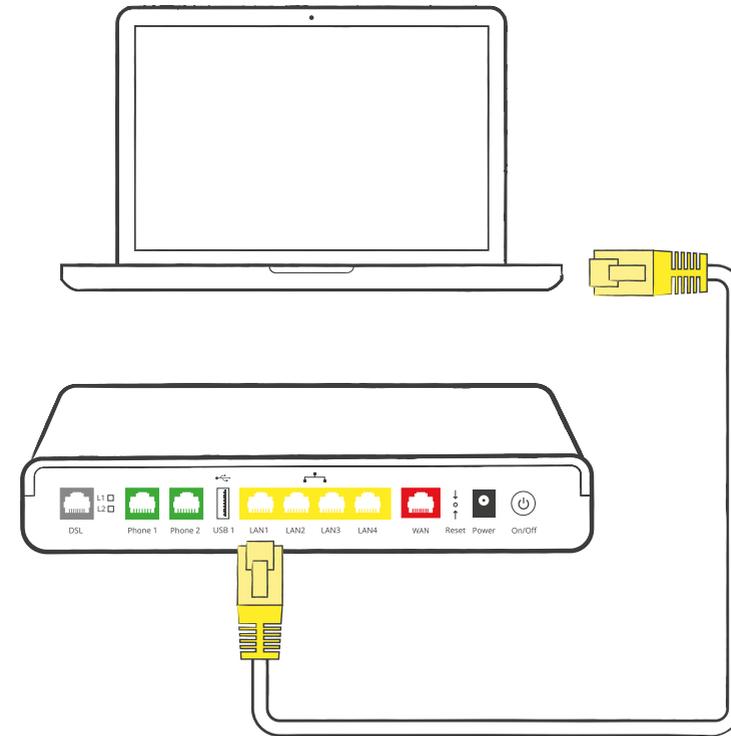
Now that the modem is activated you can start connecting your personal devices like a pc, laptop and smartphone.

#### Using a network cable

- Use the **network cable with the yellow plugs**. Plug one end into any of the **yellow ports** on your modem. Plug the other end into your personal device.
- Open a browser (e.g. Google Chrome, Safari, Internet Explorer) and search ***www.budgethuis.nl/alles-in-1***. It works? Great! The internet is working.

#### Using the WiFi (wireless)

- On the back side of the modem you will find a label with the **WiFi network name (SSID)** and the **password (WPA/WPA2 Wireless Key)**.
- On the next page you will learn how to connect your personal devices to the WiFi using Windows 10 or macOS.



### 3. CONNECTING PERSONAL DEVICES

#### Connecting to the WiFi using Windows 10

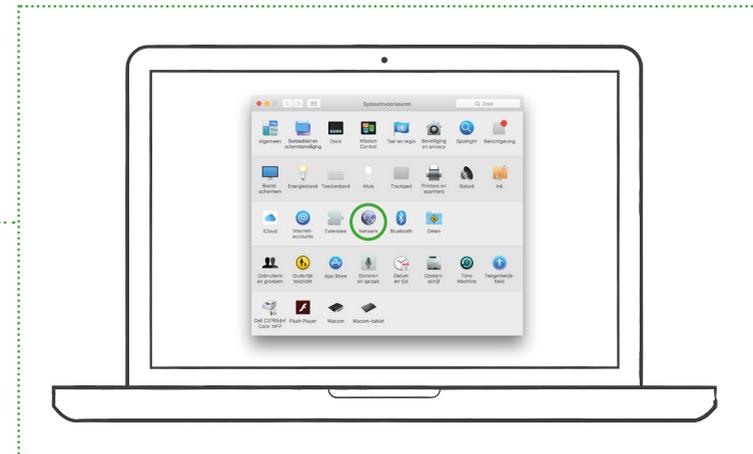
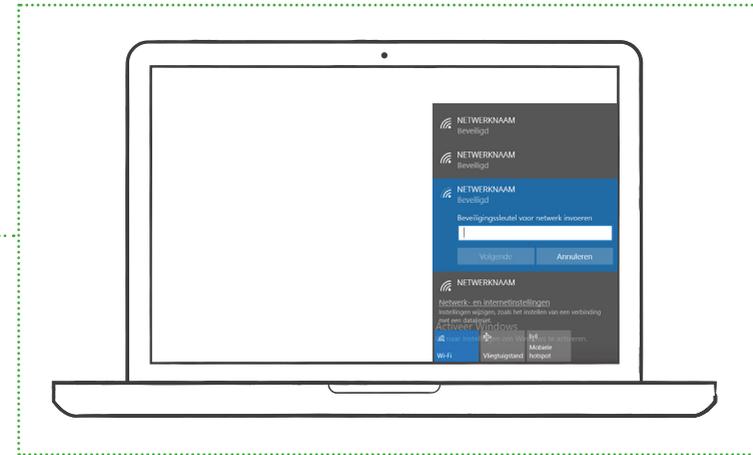
- Press the **Windows key** to open the 'start' screen.
- Click on the **WiFi symbol** on the bottom right corner.
- Click on the **network name** that corresponds with the label on the modem (**SSID**).
- Insert the **WiFi password (WPA/WPA2)**.
- **Open a browser** and search [www.budgetthuis.nl/alles-in-1](http://www.budgetthuis.nl/alles-in-1). It works? Great! The internet is working.

#### Connecting to the WiFi using macOS

- Click on the **Apple logo** at the top left corner of your screen. Click on '**System preferences**'.
- Click on **Network**.
- Click on **WiFi** (menu on the left).
- Click on the **network name** that corresponds with the label on your modem (**SSID**).
- Insert the **WiFi password (WPA/WPA2)**.
- Is the WiFi dot green? You are now connected to the internet..
- **Open a browser** and search [www.budgetthuis.nl/alles-in-1](http://www.budgetthuis.nl/alles-in-1). It works? Great! The internet is working.

Are you not using Windows 10 or macOS? Is it not clear how to connect a smartphone, tablet or other device? Please visit [budgetthuis.nl/alles-in-1/klantenservice](http://budgetthuis.nl/alles-in-1/klantenservice).

Have you selected Interactive TV or Telephone services as well? Please follow the instructions 4 (TV) and 5 (Telephony).



## 4. INSTALLING INTERACTIVE TV

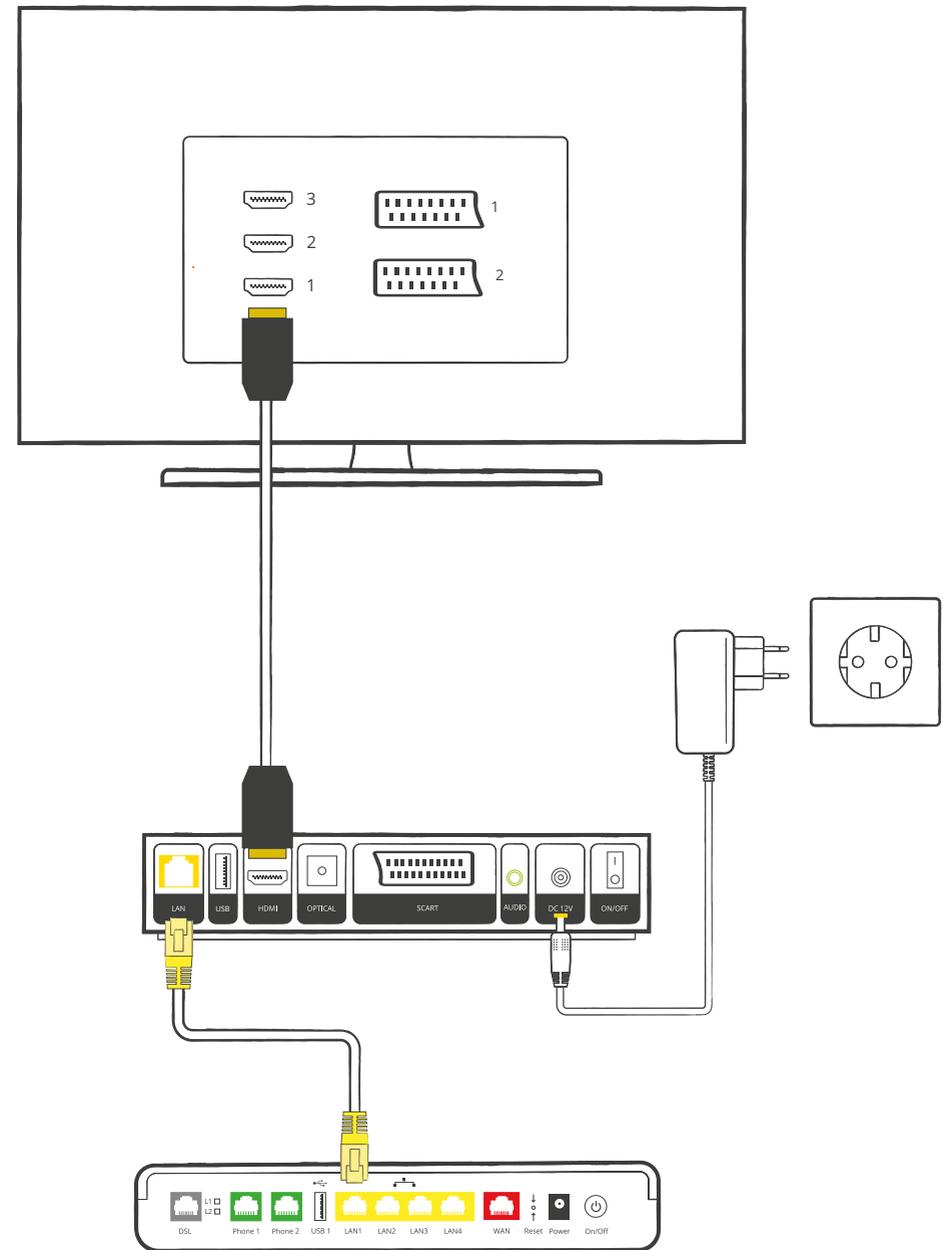
Use the provided HDMI cable to receive the best resolution and to watch your favourite shows in HD. Does your TV not have an HDMI port? Please use a SCART cable.

- Use the **network cable with the yellow plugs**. Insert one of the **yellow ends** into the **yellow port** of the TV receiver (see image). Insert the other end into one of the four **yellow ports** on the modem.
- Insert one of the ends of the **HDMI cable** into the TV receiver (see image) and plug the other end into one of the **HDMI ports** on your TV.
- Connect the **power adapter** to the **TV receiver (12V DC)** and plug the **adapter** into a **power socket**.
- Turn on the TV receiver by pressing the **power button (on/off)**. Switch on your **TV**.

Now the TV receiver will establish contact with your network. Soon your TV should display an activation screen. If not, walk through the above mentioned steps and check if your TV is set on the right source. In case your HDMI cable is plugged into the 'HDMI 1' port on your TV, you should navigate and select 'HDMI 1' by pressing the 'source' button on your remote control or on your TV screen.

- After your TV receiver has been installed it is time to enter your **subscription ID** (abonnementsnummer) using the remote control. You have received this number by e-mail.
- Enter your **pincode** with the remote control. You have received this code in the same e-mail.
- Navigate to **'Activeren'** by using the arrow buttons on the remote control and press **'OK'**. After a few minutes NPO1 should show and you can watch TV.

**Installing multiple TV receivers?** Grab another network cable with the yellow ends and follow the same steps as mentioned above.



## 5. CONNECTING THE REMOTE CONTROL

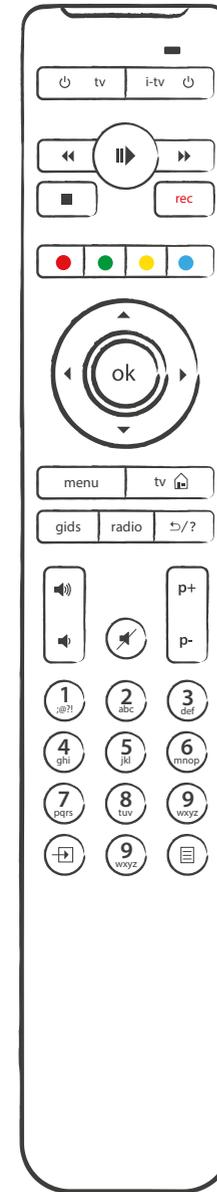
To make sure our white remote control (see image) not only works on the TV receiver but also works on your TV screen you can connect the remote control. Say goodbye to using two remotes!

First of all make sure that the two provided AAA batteries are correctly inserted into the remote control and turn on your TV.

- Hold the **menu** button until the red light on the frontside of the remote control **blinks twice**.
- Insert the **TV code** corresponding to your TV brand by using the buttons 0-9 (see a list of codes on the right).
- When your remote is showing a constant red light, point it towards your TV and hold the **button** until your TV turns off.
- The remote control is ready for use when the light stops showing.

It should be working now! Test it!

- Press the **button**. Your TV should be switching on again now. Try the **volume buttons** and the **mute button**. The volume should be responding accordingly.
- Press the **source button**. The TV will now switch to an external channel. Press (repeatedly) the **button** to switch back to the TV signal.



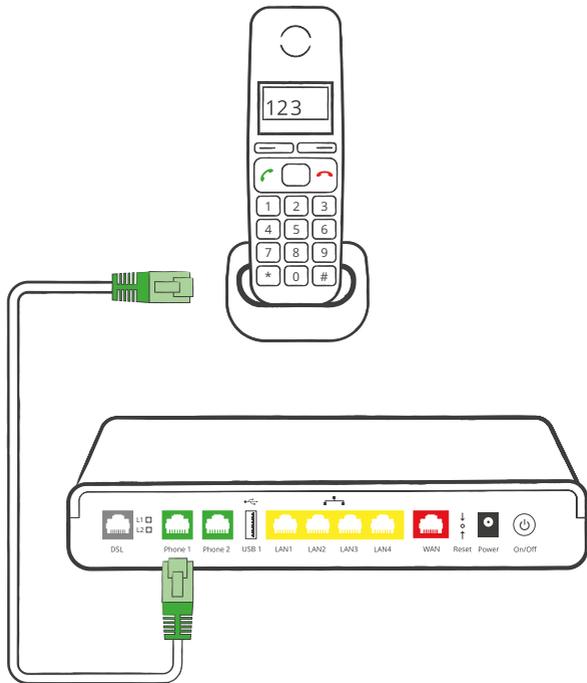
## TV CODES

TV brand	Codes
Philips	10
Samsung	11
Sony	12
LG	13
Panasonic	14
JVC	15
Sharp	16
Hitachi	17
Toshiba	18
Pioneer	19
Other	20

## INSTALLING THE TELEPHONE

Will you be calling using Budget Alles-in-1? Then connect your phone to the modem.

- Place your telephone hub close to the modem and get the telephone cable with the **green plugs** at the ends.
- Insert one of the green plugs into the **telephone hub** and use the other end of the cable to plug into the **green port** on your modem that says 'Phone 1'.
- Check if the wiring is connected by picking up your phone and listening if you hear a dial tone. Do you not hear a dial tone or is it interrupted? Please repeat the above mentioned steps.
- Test the call quality by calling someone you know.



## 7. NEED HELP?

It's not every day that you install a Budget Alles-in-1 package, so it is quite natural that you may have some questions. Don't worry, we will gladly answer them! Please find below the possibilities on how we can be of service.

### Frequently asked questions

'How do I change my WiFi name and password?', 'How do I request extra TV packages?' or 'How do I report a change of address?'; have a gander on [www.budgethuis.nl/alles-in-1/klantenservice](http://www.budgethuis.nl/alles-in-1/klantenservice) to see the answers.

### Troubleshooter

Do you still need some more assistance with the installation? Please check our online troubleshooter at [budgethuis.nl/alles-in-1/probleemoplosser](http://budgethuis.nl/alles-in-1/probleemoplosser).

### Customer Service

Have the previous steps not been of help? Or do you prefer a personal approach? Then get in touch with our Customer Service. We will gladly help you.

You can call us from monday till saturday via: **088 - 730 73 77**

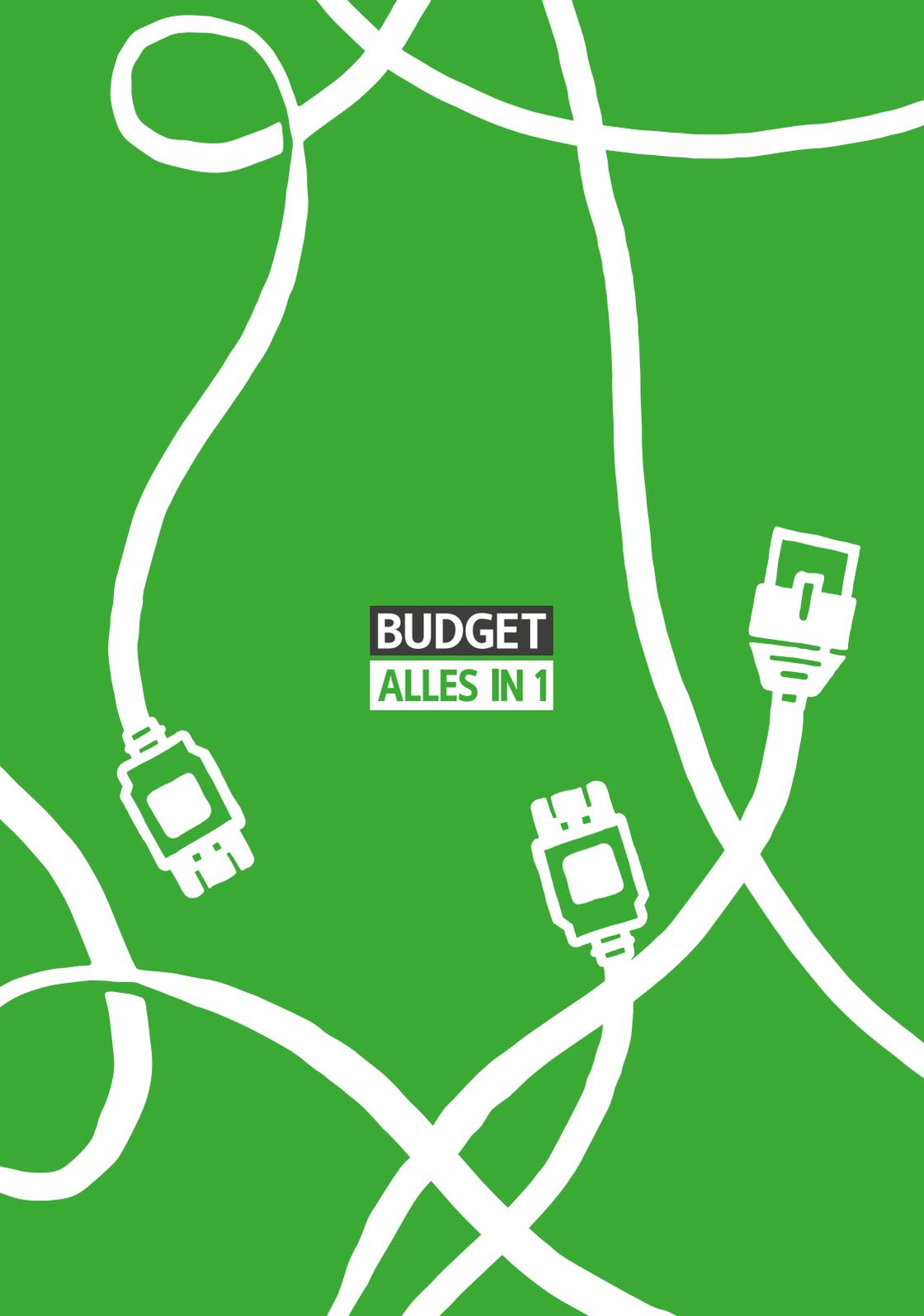
Please visit <https://www.budgethuis.nl/alles-in-1/contact> to find our updated opening hours and contact possibilities.

## 8. COMBINE AND BENEFIT!

Welcome at Budget Alles in 1, part of Budget Thuis. Combine Budget Alles-in-1 with Budget Energie and/or Budget Mobiel and you will benefit from a monthly combination discount on top of our already sharp prices! Our **combination discount starts at €5,-** and can add up to a **€30,- you will save monthly**. And even better still, you will have your energy- and telecom services under one roof.

Find more information at [budgetthuis.nl/combikorting](http://budgetthuis.nl/combikorting).





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